Capacitive Touch

The Smart Sit-and-Stand Desk has a capacitive Touch Sensor on the right side of the desk. This sensor comes preinstalled and embedded in the tabletop.

To Move The Desk Down

Tap the capacitive touch on the top of the tabletop in the downward direction, hold over the capacitive touch (hold hand on the desk) until you want it to stop moving.

To Move The Desk Up

Tap the capacitive touch on the bottom of the tabletop in an upward direction, hold over the capacitive touch (hold hand on the desk) until you want it to stop moving. .

Locking The Desk

Hold hand over top capacitive touch sensor and bottom capacitive touch sensor simultaneously, "squeezing" with your hand.
To Unlock simply make the "squeeze" gesture on the capacitive touch sensors until the "unlocked" haptic vibration is noticed.
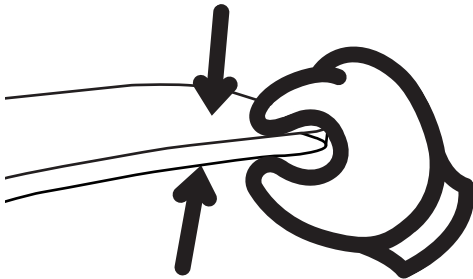
Troubleshooting

The following tips, will help you detect and eliminate the most common faults and errors.If the fault you encounter is not listed below, please contact our Customer Service.

Common Faults

Common Faults	Possible Solution
No response when pressing up or down on sensors	1. Check if desk is unlocked 2. Disable accelerometer in the app
Moving Slower than usual	1. Check to see if it is under max loading capacity (70kg) 2. Contact customer support
Not Moving as it should	1. Check for other faults within the app
Moves down, but not up	1. Hold top sensor until desk resets 2. Follow the reset procedure within the app
Downward sliding	1. Check to see if it is under max loading capacity (70kg) 2. Contact customer support
Constantly repositioning	1. Check to see if it is under max loading capacity (70kg) 2. Disable accelerometer within the app
Motor overheats	1. Wait for 18 mins, then restart while connected to power 2. Contact customer support

⚠ Attention

1. Power supply: AC 100V-240V:50/60HZ
2. Ideal temperature to operate in: 0-40C
3. Unplug the power chord before cleaning, wipe the dust on surface with damp cloth when cleaning, be careful not to let any water into internal parts.
4. The electronic components must be disposed of according to each country's environmental regulations, do not mix with household waste.
5. Check carefully to ensure correct and complete assembly before using.
6. Be familiar with all functions and program settings of the product before using it.
7. Children should not use the product if unsupervised.
8. Corrosive or abrasive materials are not recommended for cleaning the equipment.
9. Cleaning and user maintenance should not be done by children without supervision.
10. If the power chord is damaged, it must be replaced by the manufacturer, it's service agent or a similarly qualified person in order to avoid a hazard.
11. Please make sure the operating environment is suitable for the product. e.g., do not leave tools around. Always be careful to dispose of the packaging materials properly in order to avoid any possible danger,e.g. plastic bags may lead to a chocking hazard for children if not properly disposed of.
12. Keep original package equipment if necessary in case of future use when transporting.

The App

To get the most out of your Sit-Stand Desk, connect it to our Ergonomyx App once you have assembled and plugged in the desk. Our App allows you to unlock awesome features.

GET IT ON Google Play

Download on the App Store

SCAN ME   SCAN ME

You can find a detailed breakdown and instructions on all of our app's features in the instruction manual on our website.

⚠ Waste disposal

This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentaly safe recycling.

Welcome To The Ergonomyx Family!
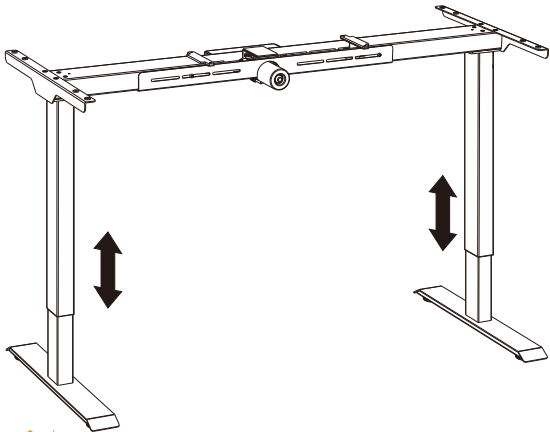
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workspace fitness ®

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For more information please visit
https://www.ergonomyx.com/desk-resources

Prefer watching a video?

SCAN ME

Technical Data

Column qty	2	Input Voltage	100-240V
Max Loading capacity	70KG	Max Speed	25mm/s
Height range	710-1210mm	Temperature	0-40°C
Length range	990-1490mm		
Frequency	Maximum 2 minutes of movement with 18 minutes of rest.		

Parts List

Attention: The drawings below are only for reference which might be slightly different than the actual object. If there are any tools missing or installation problems, please contact customer service. .

No.	Image	Name	Qty
A		ST4.2 Wood Screw	16
B		M6 Rounded Head	8
C		M6 Bolt	8
D		M6 Flat Head Bolt	4
E		Wrench 4x4mm Wrench 5x5mm	1

Component List

No.	Part	Qty	No.	Part	Qty
①	Crossbar	1	②	Side Support	2
③	Support Legs(2)	2	④	Feet	2
⑤	Control box	1	⑥	Control Box Tray	1
7	Power cable	1	⑧	Tabletop	1
⑨	Capacitive Touch Cable (Preassembled in desk)	1	⑩	Ethernet	1
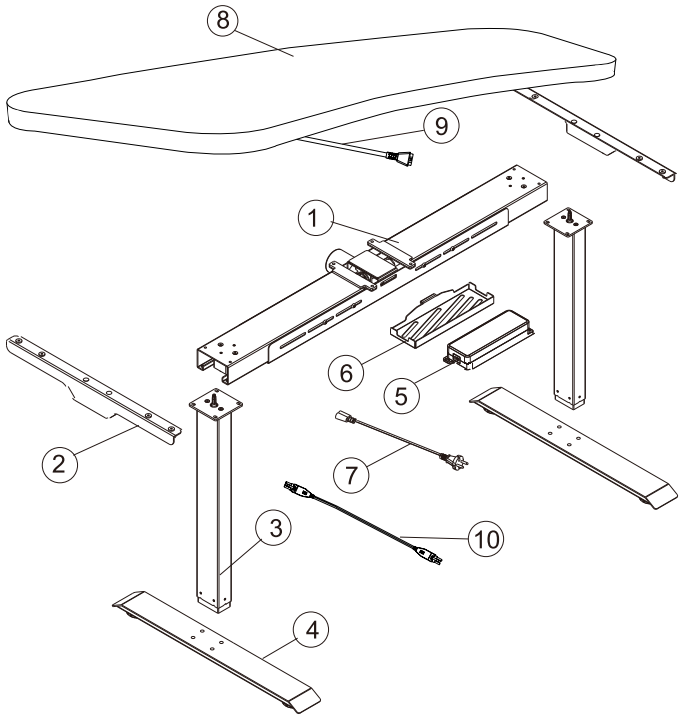
1

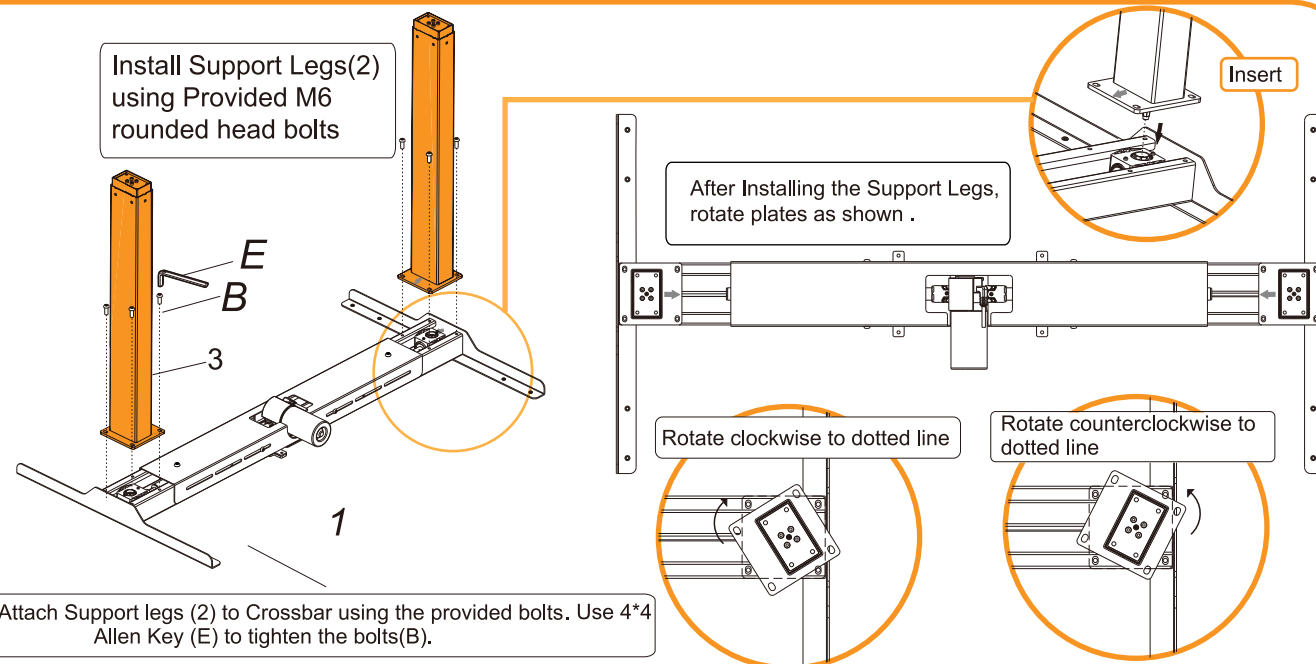Install Side Supports using the provided M6 Flathead Bolts
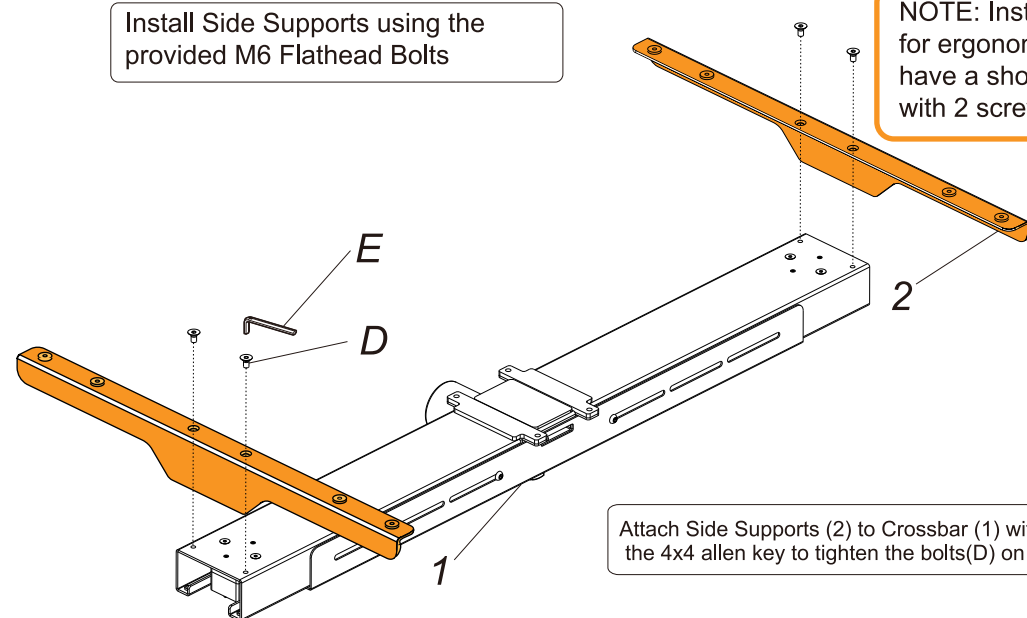
NOTE: Install with only 2 screws for ergonomic model, as you will have a shorter support plate with 2 screw holes

D x4

E 4x4

E

D

2

1

Attach Side Supports (2) to Crossbar (1) with provided Bolts.Use the 4x4 allen key to tighten the bolts(D) on to pieces.

2

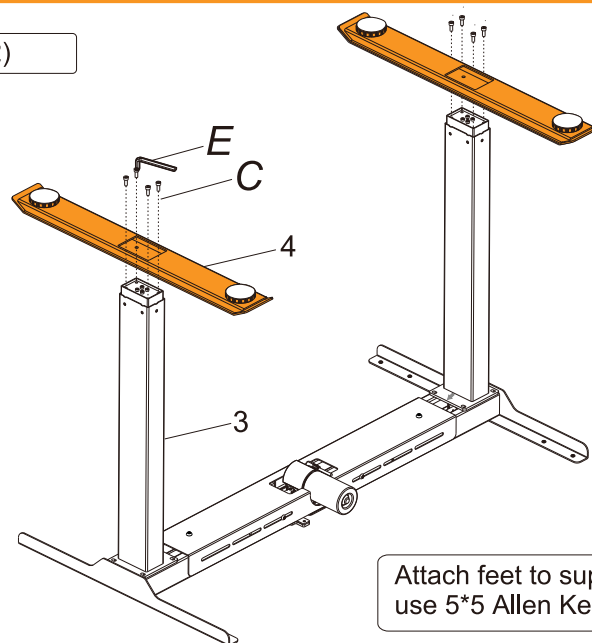Install Support Legs(2) using Provided M6 rounded head bolts

B x8

E 4x4

E

B

3

1

Insert

After Installing the Support Legs, rotate plates as shown .

Rotate clockwise to dotted line

Rotate counterclockwise to dotted line

Attach Support legs (2) to Crossbar using the provided bolts. Use 4*4 Allen Key (E) to tighten the bolts(B).
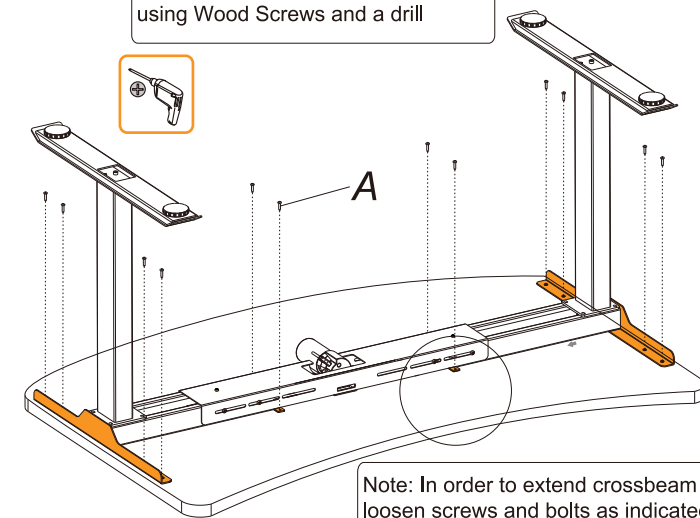
3

Install Feet(2)

C x8

E 5x5

E

C

4

3

Attach feet to support legs using provided M6 bolts use 5*5 Allen Key (E) to tighten the screws (C).

4

Screw Tabletop onto support plates using Wood Screws and a drill

A x14

A

Loosen the Crossbeam and match to tabletop length, then tighten with Allen Key.

E 4x4

Loosen

Remove Screws completely to extend

Tighten after extending crossbeam

Note: In order to extend crossbeam loosen screws and bolts as indicated on right
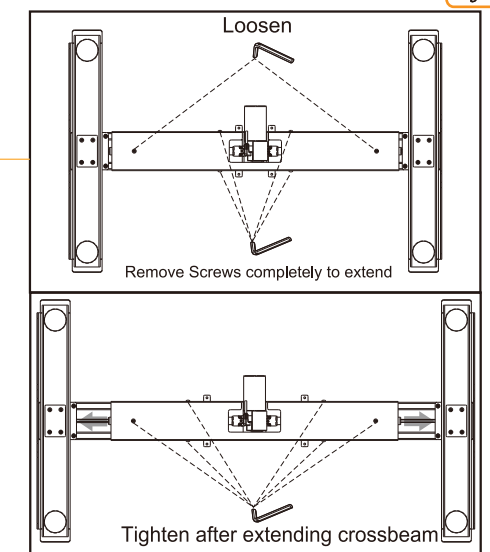
5

Connect all the cables onto the Control box(5)

7

5

Power Chord

Capacitive Touch Cable
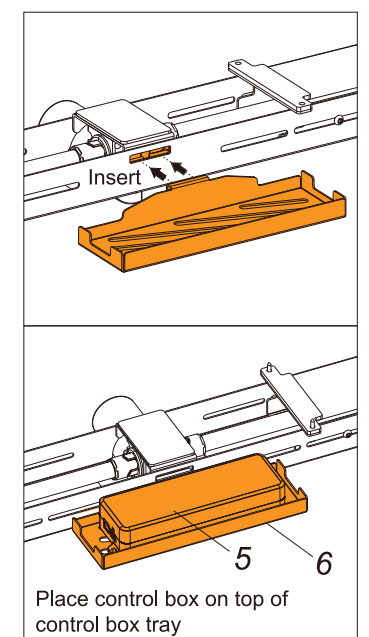
Motor Cable
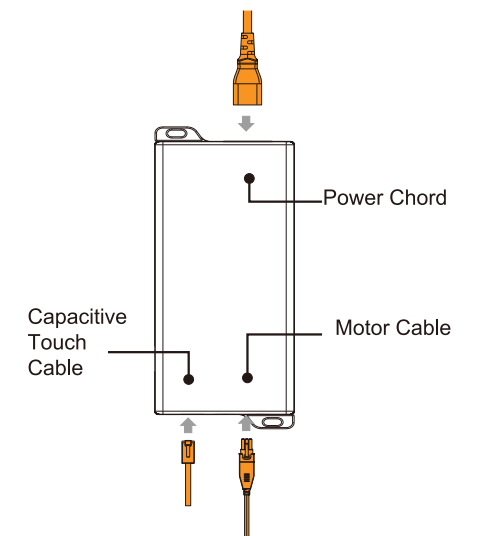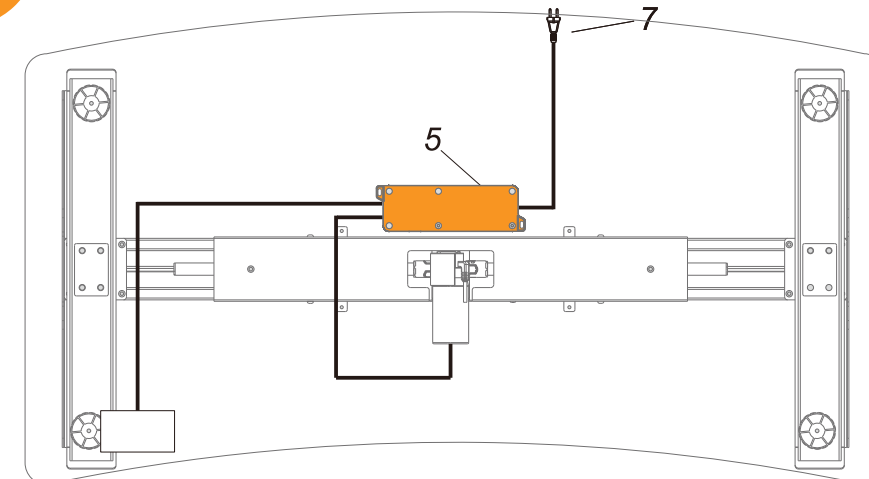
6

Install Control Box Tray and Control Box

5

6
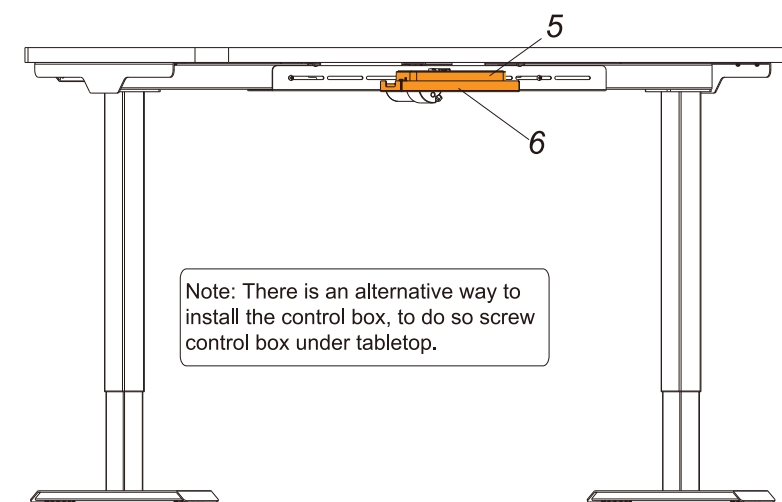
Note: There is an alternative way to install the control box, to do so screw control box under tabletop.

Insert

5

6

Place control box on top of control box tray

Pantone Colors: 1495 C

Hex Colors: f89522